



## Limited Manufacturer's Warranty

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WOLF warrants that the products will meet their stated specifications and be free from defects in materials and workmanship for 12 months from the original shipping date. Warranty will be void if the product has been determined to have been misused, improperly handled, operated with neglect, customer damaged, tampered with or modified, or used in applications other than the intended design use.

For non-conforming goods identified during the warranty period WOLF's costs will be limited solely to the costs required for WOLF staff to repair or replace the non-conforming goods, at WOLF's discretion, and to any applicable shipping costs. WOLF's shipping expenses for goods under warranty will not exceed the amount required to ship the goods to the original place of delivery. Repaired or replaced items are covered for the rest of the original warranty or 90 days, whichever is longer. This is the Buyer's only remedy. All other warranties, including ones implied by law, are not included.

All goods being returned to WOLF for any reason, including established non-conforming goods or goods which require modification, must be issued a return material authorization (RMA) number by WOLF prior to any shipment. Failure to obtain an RMA number will cause the package to be rejected and returned to the sender.

## Out-of-Warranty Repairs

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Out-of-warranty evaluation and repair must be accompanied by a purchase order (PO) to cover the cost of the minimum evaluation and repair. Non-warranty repair costs beyond the minimum repair charge will only proceed after the customer has been notified, has agreed to the additional cost, and WOLF has received a PO for the work. All shipping costs incurred for out-of-warranty goods will be at the expense of the customer.

Revision 2025-09-09